



Single Sign-on Modifications

Over the weekend the IT Department modified the district's SSO capabilities. These modifications will replace the separate login processes and steps district employees, administrators, teachers and students previously used to sign-on Chromebook devices and several applications to include: **ZScaler (Web-filter), Clever, Zoom, Adobe, Office 365, Google, Fresh Service, Kyte Learning.**

What is single sign-on (SSO)?

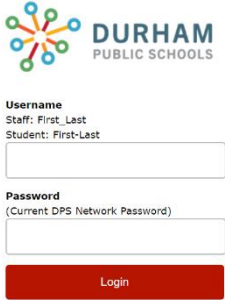
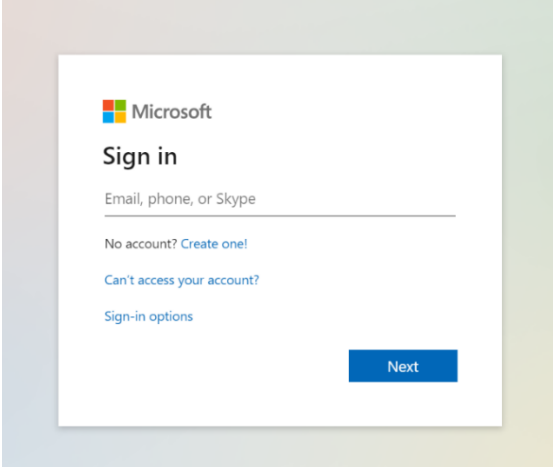
"Single sign-on means a user doesn't have to sign into every application they use; so, the user logs in once, and that credential is used for other apps too." ~ **Microsoft**

Moving forward, you will see the following prompts when signing on for authentication.

If you experience technical difficulties, please call the IT Helpdesk directly at **919-560-3837**.

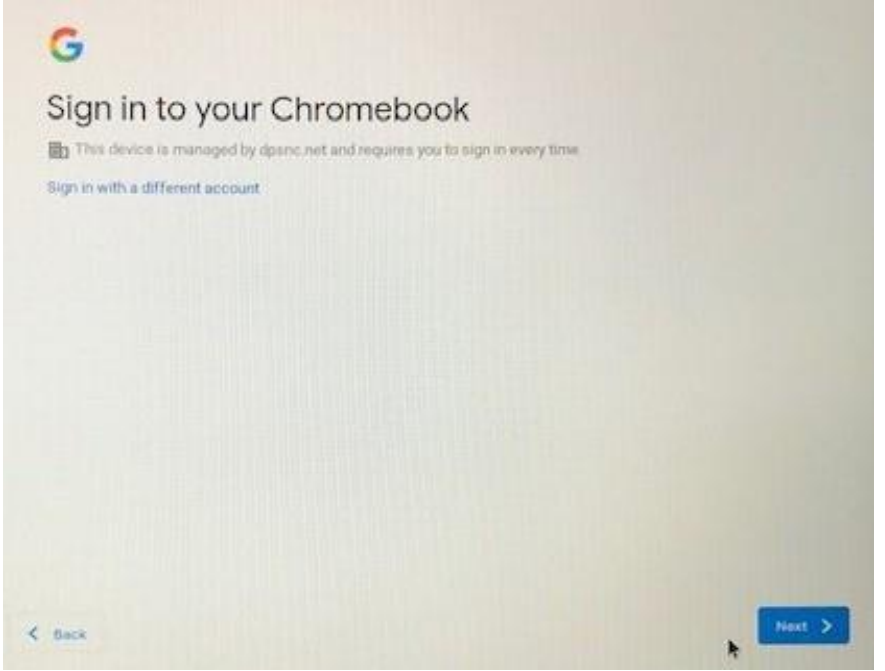
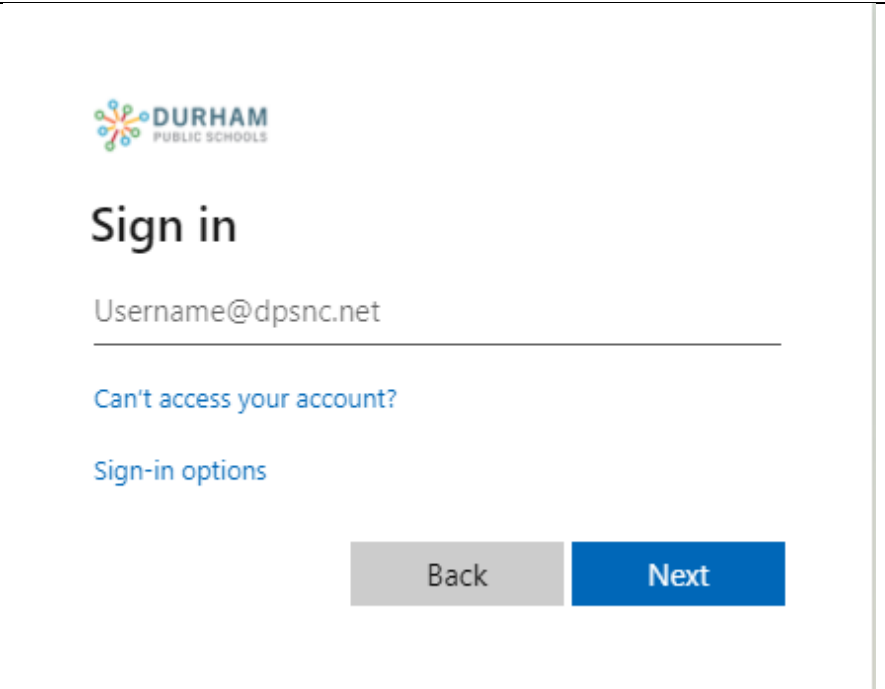
SSO Authentication for Employees

Examples of the **PREVIOUS** and **NEW** end-user authentication log-in screen/portals

PREVIOUS /Authentication page for ZScaler, Google, etc.	NEW /Authentication for the services listed
<p data-bbox="321 1354 678 1386">Before September 26,2020</p>  <p>The previous authentication page for ZScaler, Google, etc. features the Durham Public Schools logo at the top left. Below the logo, there are two input fields: one for "Username" (with subtext "Staff: First_Last" and "Student: First-Last") and one for "Password" (with subtext "(Current DPS Network Password)"). A red "Login" button is positioned at the bottom of the form.</p>	<p data-bbox="948 1354 1289 1386">After September 28, 2020</p>  <p>The new authentication page for the services listed features the Microsoft logo at the top left. Below the logo, there is a "Sign in" heading followed by an input field for "Email, phone, or Skype". There are three links: "No account? Create one!", "Can't access your account?", and "Sign-in options". A blue "Next" button is located at the bottom right of the form.</p>

Offsite or Home - Chromebook/Google/Zscaler - Authentication through Azure (O365)

When students and staff members sign-on a Chromebook from home (Offsite), they will see the screen prompts below. Moving forward, "Offsite" use the following instructions to sign-on to DPS Chromebook devices.

<p>STEP 1: CLICK NEXT</p>	 <p>The screenshot shows the Chromebook sign-in interface. At the top left is the Google 'G' logo. The main heading is 'Sign in to your Chromebook'. Below it, a small icon and text state: 'This device is managed by dpsnc.net and requires you to sign in every time'. Underneath is a link: 'Sign in with a different account'. At the bottom left is a '< Back' link, and at the bottom right is a blue 'Next >' button.</p>
<p>STEP 2: ENTER DPS USERNAME (firstname- lastname@dpsnc.net)</p>	 <p>The screenshot shows the Durham Public Schools sign-in page. At the top center is the Durham Public Schools logo, which consists of a colorful starburst icon followed by the text 'DURHAM PUBLIC SCHOOLS'. Below the logo is the heading 'Sign in'. Underneath is a text input field containing 'Username@dpsnc.net'. Below the input field is a link: 'Can't access your account?'. Further down is another link: 'Sign-in options'. At the bottom right are two buttons: a grey 'Back' button and a blue 'Next' button.</p>

STEP 3:
ENTER DPS
PASSWORD



← [REDACTED]@dpsnc.net

Enter password

Password

[Forgot my password](#)

Sign in

STEP 4:
ENTER DPS
USERNAME
@dpsnc.net
(firstname-
lastname@dpsnc.net)

Sign In

To keep you safe from internet threats, please sign in to your company's security service.

User Name

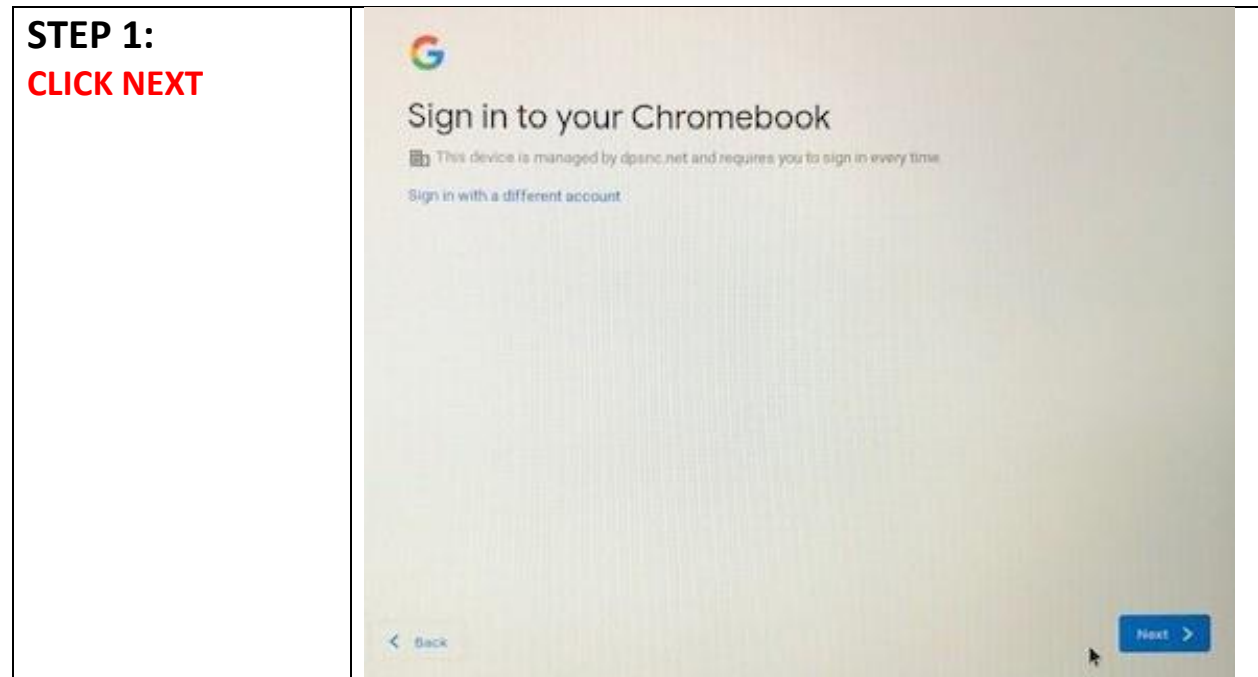
USERNAME@dpsnc.net

Sign In

Need help? Contact your IT support.

Onsite or School - Chromebook/Google Authentication through Azure (O365)

When students and staff members sign-on a Chromebook at a school or district location (Onsite), they will see the screen prompts below. Moving forward, "Onsite" use the following instructions to sign-on to DPS Chromebook devices



STEP 2:

**ENTER DPS
USERNAME**
(firstname-
lastname@dpsnc.net)



Sign in

Username@dpsnc.net

[Can't access your account?](#)

[Sign-in options](#)

Back

Next

STEP 3:

**ENTER DPS
PASSWORD**



← [REDACTED]@dpsnc.net

Enter password

Password

[Forgot my password](#)

Sign in

