



School starts online Monday, August 17!



DURHAM PUBLIC SCHOOLS

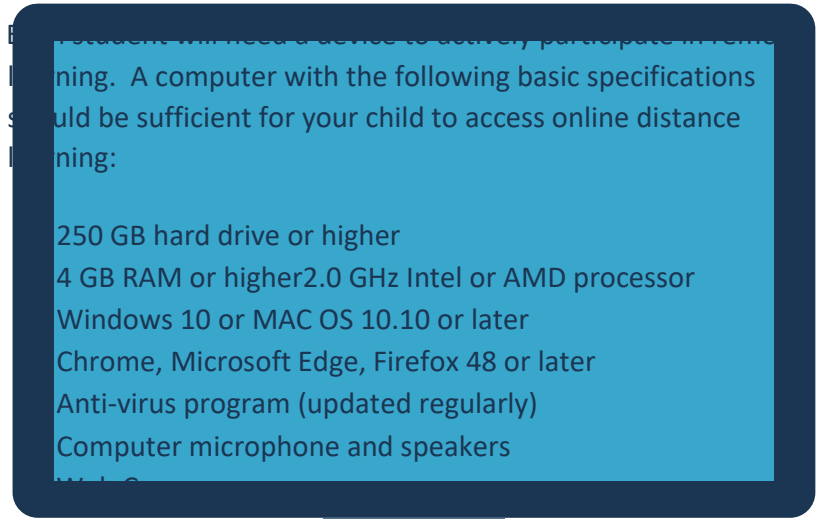
PARENT GUIDE TO ONLINE LEARNING

WHAT IS CANVAS?

Canvas is our district's learning management system. Canvas is where students will see their assignments, collaborate with peers and teachers, and receive feedback. All DPS students will interact with Canvas as part of their instructional day. When your student logs in, they will see their classes. Canvas is a powerful tool, so taking time to learn it and adapt to it will be a worthwhile investment. You can begin by finding the instructions to login and create a parent account at canvas.dpsnc.net.

Whether you already have access to PowerSchool or need to gain access, [please click here to learn how.](#)

DEVICES



Each student will need a device to actively participate in remote learning. A computer with the following basic specifications should be sufficient for your child to access online distance learning:

- 250 GB hard drive or higher
- 4 GB RAM or higher
- 2.0 GHz Intel or AMD processor
- Windows 10 or MAC OS 10.10 or later
- Chrome, Microsoft Edge, Firefox 48 or later
- Anti-virus program (updated regularly)
- Computer microphone and speakers

High-speed Wi-Fi connection obtained either at home (preferred for the best study setting) or via an outside source, such as the company.

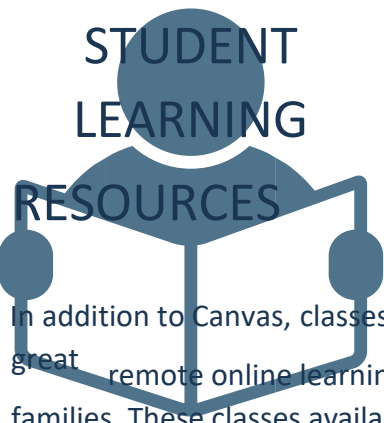
If you do not have access to a device, schools are currently deploying Chromebooks. Please check with your child's school to find out when you can pick up your device. During device deployment, you will have the opportunity to log into your device and begin to explore Canvas.

TECHNOLOGY HELP

To obtain technology support, use the [IT Helpdesk Site](#) or the IT Helpdesk phone number: 919-560-3837. Some technology questions can be addressed with a simple email or call to your child's teacher, but IT is available. Remember that all students must abide by [Technology Responsible Use Policy 3225](#) during their engagement in online learning.

POWERSCHOOL PARENT PORTAL

The DPS PowerSchool Parent Portal is a great resource to update your contact information, fill out forms, stay connected to your school, and check your student's grades (grades 6-12 only).

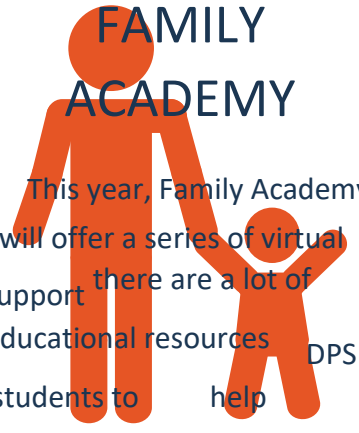


STUDENT LEARNING RESOURCES

In addition to Canvas, classes that support great remote online learning for families. These classes available to students to help

FAMILY ACADEMY

This year, Family Academy will offer a series of virtual there are a lot of educational resources DPS help



families with support learning beyond understanding new the school building. The curriculum adoptions,

Parent Guide to Access digital learning tools and

Student Learning resources, video

Resources addresses how conferencing,

Canvas, and your child can access so much

more! Take a look them.

at all course offerings here.