



<p>DURHAM PUBLIC SCHOOLS</p>	<p>REQUEST FOR PROPOSALS NO: 179-1819-532-E-RATE-REVISED</p>
<p>REQUEST FOR PROPOSAL FOR INTERNAL CONNECTIONS SERVICES</p>	<p>CATEGORY 2: MANAGED INTERNAL BROADBAND SERVICE FOR E-RATE ELIGIBLE PRODUCTS</p>
<p>RFP RELEASE DATE: February 12, 2019</p>	<p>RFP RESPONSE DATE: March 12, 2019</p>
<p>ADDENDUM # 2</p>	

This Addendum #2 is intended to address questions or clarify District requirements on the above referenced project. This and all addenda must be acknowledged herein and returned with your company's proposal.

Addendum:

Please see the attached three pages of questions and the corresponding answers received and provided by the district.

Please acknowledge receipt of this Addendum #2 below and include these pages in your company's response.

Authorized Signature _____ Company _____ Date _____



YEAR 22 E-RATE (2019-2020)

QUESTIONS AND ANSWERS

**FORM 470 APPLICATION NUMBER: 190023770
(ITB No. 179-1819-532-E-RATE-REVISED)**

- Q1. Does this contract require only a license to do business in the state of North Carolina or does it also require a contractor's license? If so, what type of contractor's license is required?
- A1. **As indicated in the RFP the vendor must be licensed to do business in North Carolina. There is no contractor's license specifically required by terms and conditions in the RFP; however, the district asks that the service providers have the licenses necessary as required by the solution your company is offering in response to this RFP.**
- Q2. Is this contract subject to State (Davis Bacon Prevailing Wage) or Federal Service Contract Act (SCA) Prevailing Wage?
- A2. **Durham Public Schools does not set labor regulations. The district follows all applicable State and Federal Labor Laws and asks that the service providers do the same as required by the solution your company is offering in response to this RFP.**
- Q3. Does the District want to consider applying for Basic Maintenance in order to provide break/fix services in addition to MIBS?
- A3. **At this time the District is considering Managed Internal Broadband Services only.**
- Q4. What is the Cisco SmartNet Level - C4P-NBD?
- A4. **The current Cisco SmartNet Level is SWSS, SNTC 8x5xNBD, SNTC 24x7x4 depending on the equipment.**
- Q5. Do all devices have High Availability (HA) redundancy?
- A5. **The following equipment is configured for HA:**
- Cisco LIC-CT8540-1A
 - Cisco N2K-C2248TP-E
 - Cisco N5K-C5548UP-Fa
 - Cisco N7K-C7010

- Cisco FIREPOWER 4110
- UCS 6248UP - Fabric Interconnects
- Cisco Emergency Responder
- Cisco Unified Communications Manager
- Cisco Unified Communications Manager (TFTP1)
- Cisco Unity Connection.

Q6. How are the school facilities granting 24/7 access?

A6. Access to school facilities will be granted to the awarded vendor for the timeframes negotiated in the Service Level Agreements. Assume 24/7 access is available for the purposes of preparing a response.

Q7. Does the contract require engineers to work issues until resolution? Or just during production or business hrs?

A7. Depending on the issue, work would be until resolution (critical), or just during business hours (non-critical). Specific timeframes will be negotiated in the Service Level Agreements with the awarded vendor.

Q8. Is all network equipment listed in the BID already installed or are installation services part of the BID requirement?

A8. All equipment listed in the RFP is already installed. No installation services are part of this RFP. Please see pages 18 through 25 in the RFP documentation for more information on the services requested.

Q9. Is all of the installed network equipment currently being monitored and managed by a contractor/vendor or state agency?

A9. No, None of the network equipment listed in the RFP documentation is currently being monitored or managed by a contractor/vendor or state agency.

Q10. Is there any current network management software being utilized or is all procurement and installation of any required network managed software the responsibility of the vendor who is awarded the contract?

A10. The current network management software being utilized is SolarWinds, Cacti and Cisco Prime. If the proposed solution requires a preferred network management software, that will be negotiated and established with the awarded vendor.

Q11. Is there currently any remote access into the networking equipment or is all remote access required to be established as part of the contract?

A11. Yes, there is currently remote access available into the networking equipment. If the proposed solution requires remote access, that will be negotiated and established with the awarded vendor.

Q12. To satisfy the requirement of furnishing all information requested and in the spaces provided in the document, is it ok to include attachments or a separate RFP response document that includes vendor descriptive literature, qualifications, resumes, itemized costs, etc. in order to fulfill all RFP response criteria?

A12. **Yes, that is acceptable.**