

# FIRST DAY OF SCHOOL AUGUST 17TH, 2021 PARENTS NEED TO KNOW



**DURHAM**  
PUBLIC SCHOOLS



## Your Child's Schedule

You can access your child's schedule, grades and other information through the PowerSchool Parent Portal. Information and links to help can be found [HERE](#).



## DPS Device Distribution at Your Child's School

Devices are being shipped to schools everyday and schools are updating their distribution plans and schedule in real time. Check your child's school's website and/or social media pages for updates. A list of all schools and links to their websites can be found at [dpsnc.net](https://dpsnc.net) by clicking on the "Schools" tab.

## Log Your Child into his/her DPS ChromeBook [Video Tutorial](#)

Your child will log into DPS issued devices using their DPS technology credentials.



**Username:** [firstname-lastname@dpsnc.net](mailto:firstname-lastname@dpsnc.net)

**Password:** [school officials will contact each family/child to provide the password]

**DPS Remote Online Learning STUDENT Expectations** [Elementary](#) [Middle](#) [High](#)

**First Day Live Sessions-** Check your child's school's website and/or social media pages for links to live sessions.



- Students should keep camera/video on whenever possible and comfortable, but keep themselves muted while the teacher is delivering instruction.
- Since students will be visible, all students should adhere to dress code guidelines as noted in the Code of Conduct

## How to access Clever, NCEdCloud, & Canvas [Video Tutorial](#)

Go to [clever.com/in/dpsnc](https://clever.com/in/dpsnc)

Your child can use DPS Credentials as described above to login to Clever.

Students can access NCEdCloud and many other curriculum resources through the Clever single sign-on portal.

**Student Canvas Access: Log into Clever, Click the NCEdCloud icon. In NCEdCloud, click on the Canvas icon.**



## Log Your Child into his/her DPS Google Account

You can help your student get logged into their DPS account by following the steps in our video tutorial [HERE](#) on how students can access their DPS Google accounts from home!



## Experiencing technical difficulties with your device? Contact the IT Helpdesk one of three ways.

1. Call the **IT Helpdesk** directly at **919-560-3837** to have an IT Helpdesk staff log in a ticket.
2. Email: [help.desk@dpsnc.net](mailto:help.desk@dpsnc.net)
3. Enter a self-service web ticket at the following URL:  
<https://helpdesk.dpsnc.net/support/home>

## DPS [Online Learning Guide for Parents](#)

### WHAT TO EXPECT DURING THE FIRST WEEK OF SCHOOL- August 17th-21st

<b>Monday, August 17</b> Live sessions with teachers via zoom or Google Meet	<b>Tuesday, August 18</b> Live sessions with teachers, Canvas introduction, Canvas student participant activities (Module)	<b>Wednesday, August 19</b> <b>Wellness Wednesday</b> School based physical, social, and emotional wellness activities.	<b>Thursday, August 17</b> Live sessions with teachers & Canvas student participant activities (Module)	<b>Friday, August 17</b> Live sessions with teachers & Canvas student participant activities (Module)
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