



## Single Sign-on Modifications

Over the weekend the IT Department modified the district’s SSO capabilities. These modifications will replace the separate login processes and steps district employees, administrators, teachers and students previously used to sign-on Chromebook devices and several applications to include: **ZScaler (Web-filter), Clever, Zoom, Adobe, Office 365, Google, Fresh Service, Kyte Learning.**

### What is single sign-on (SSO)?

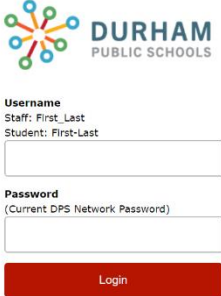
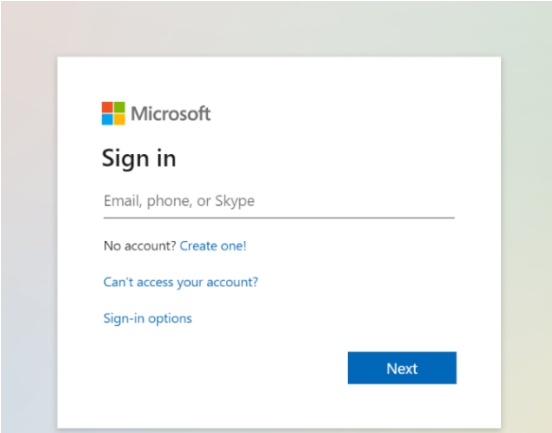
“Single sign-on means a user doesn't have to sign into every application they use; so, the user logs in once, and that credential is used for other apps too.” ~ **Microsoft**

Moving forward, you will see the following prompts when signing on for authentication.

If you experience technical difficulties, please call the IT Helpdesk directly at **919-560-3837**.

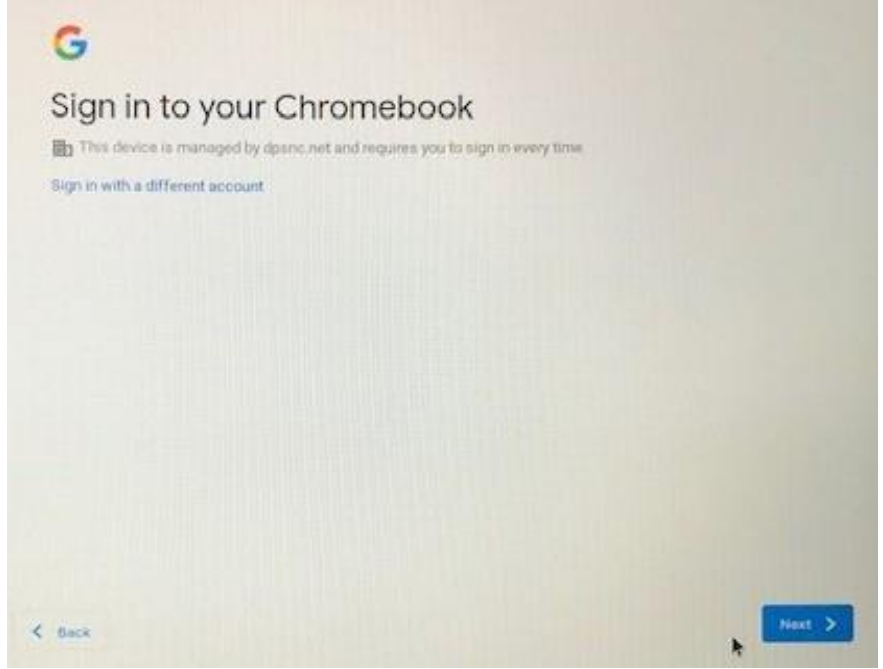
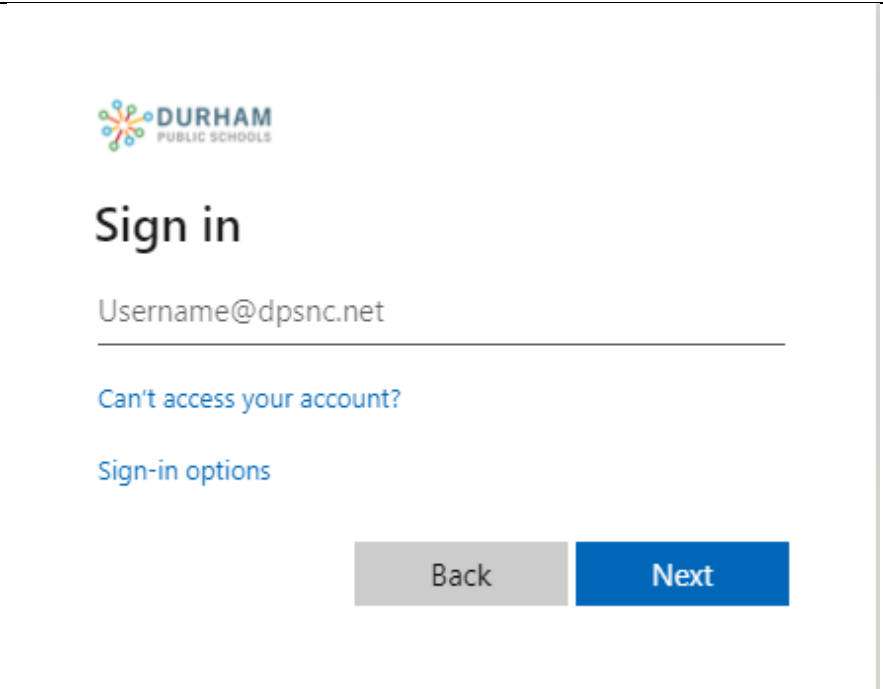
## SSO Authentication for Employees

Examples of the **PREVIOUS** and **NEW** end-user authentication log-in screen/portals

PREVIOUS/Authentication page for ZScaler, Google, etc.	NEW/Authentication for the services listed
<p style="text-align: center;"><b>Before September 26,2020</b></p> 	<p style="text-align: center;"><b>After September 28, 2020</b></p> 

## Offsite or Home - Chromebook/Google/Zscaler - Authentication through Azure (O365)

When students and staff members sign-on a Chromebook from home (Offsite), they will see the screen prompts below. Moving forward, "Offsite" use the following instructions to sign-on to DPS Chromebook devices.

<p><b>STEP 1:</b> <b>CLICK NEXT</b></p>	 A screenshot of a Chromebook sign-in screen. At the top left is the Google 'G' logo. The main heading is "Sign in to your Chromebook". Below it, a small icon of a device with a lock says "This device is managed by dpsnc.net and requires you to sign in every time". Underneath is a link that says "Sign in with a different account". At the bottom left is a blue arrow pointing left with the text "Back". At the bottom right is a blue button with a white arrow pointing right and the text "Next".
<p><b>STEP 2:</b> <b>ENTER DPS USERNAME</b> <b>(firstname-lastname@dpsnc.net )</b></p>	 A screenshot of the Durham Public Schools sign-in page. At the top left is the Durham Public Schools logo, which consists of a colorful starburst icon followed by the text "DURHAM PUBLIC SCHOOLS". Below the logo is the heading "Sign in". Underneath is a text input field containing the text "Username@dpsnc.net". Below the input field is a blue link that says "Can't access your account?". Further down is another blue link that says "Sign-in options". At the bottom of the page are two buttons: a grey button labeled "Back" and a blue button labeled "Next".

**STEP 3:**  
**ENTER DPS**  
**PASSWORD**



← [REDACTED]@dpsnc.net

## Enter password

Password

[Forgot my password](#)

Sign in

**STEP 4:**  
**ENTER DPS**  
**USERNAME**  
**@dpsnc.net**  
**(firstname-**  
**lastname@dpsnc.net)**

### Sign In

To keep you safe from internet threats, please sign in to your company's security service.

User Name

USERNAME@dpsnc.net

Sign In

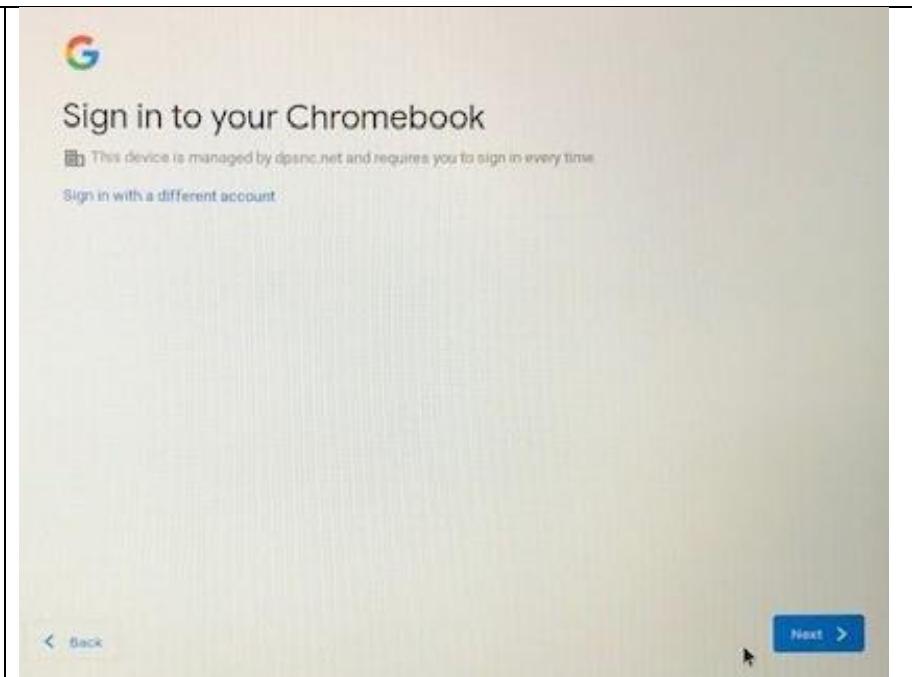
Need help? Contact your IT support.

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## ***Onsite or School - Chromebook/Google Authentication through Azure (O365)***

When students and staff members sign-on a Chromebook at a school or district location (Onsite), they will see the screen prompts below. Moving forward, “Onsite” use the following instructions to sign-on to DPS Chromebook devices

**STEP 1:**  
**CLICK NEXT**



**STEP 2:**

**ENTER DPS  
USERNAME (firstname-  
lastname@dpsnc.net )**



## Sign in

Username@dpsnc.net

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[Can't access your account?](#)

[Sign-in options](#)

Back

Next

**STEP 3:**

**ENTER DPS  
PASSWORD**



← [REDACTED]@dpsnc.net

## Enter password

Password

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[Forgot my password](#)

Sign in

